

City Manager

Mission Statement

The mission of the City Manager's Office is to provide leadership, direction, and support to City Departments in implementing Council goals and directives and to promote a City organization that is customer-focused in its provision of services.

Council Priorities

- Improving Neighborhood Livability
- Public Safety
- Economic Development
- Multicultural Community
- More Effective Communication with the Public

Major 2001/02 Priorities

- Implement Riverside 2010 Plan, incorporating principles of High Performance Organization.
- Complete process redesign of Development Review process.
- Advance City into Phase II of Managing for Results.
- Redesign budget development process and Budget Document.
- Conduct annual Citizen Survey.
- Review all civilian complaints filed with the Riverside Police Department within 45 days of receipt.
- Begin development of a neighborhood benchmark system.
- Establish a Community Action Team to address problem properties.
- Evaluate and implement Riverside Neighborhood Partnership programs and initiatives.
- Review current methods of information distribution to determine if messages are being understood and utilized.

Programs and Program Goals

FY 2001/02

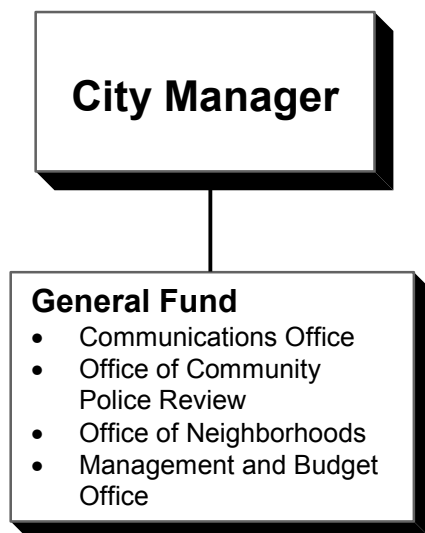
Communications: To maintain a flow of information that serves to enhance the public's knowledge and participation in City government.

Office of Community Police Review: To review civilian complaints regarding Riverside Police Department personnel, advise the Police Department in matters pertaining to police practices, provide recommendations to the Mayor and City Council on police-community relations, and conduct public outreach on this work in order to promote and improve the quality of police services.

Office of Neighborhoods: To act as liaison and advocate for City neighborhoods at City Hall; encourage and facilitate the formation of neighborhood associations citywide; and provide support to the Riverside Neighborhood Partnership in order to enhance citizen participation in local concerns.

Management and Budget Office: To promote effective organizational structures, management processes and financial oversight; ensure competent use of financial, human, and material resources; spearhead initiatives that seek to improve government services; and develop a responsive and balanced budget in order to assist the City Manager in leading a dynamic, high performing, and fiscally sound City organization.

City Manager



Description of the Service

The City Manager's Office is responsible for carrying out the policies and goals formulated by the City Council and the City Charter; providing administrative leadership of the City organization; producing alternative solutions to community problems for City Council consideration; preparing the annual budget and capital improvement program; and providing timely and accurate information regarding the City and its services to the Public. Information on City services and activities is disseminated by various media, including a citywide newsletter, city website, and cable television channel.

Recent Accomplishments

- Led department heads and senior management staff through High Performance Organization training.
- Began implementing Managing for Results performance management system.
- Launched the Office of Community Police Review, which has set standards for police investigations and completed training of all Commissioners.
- Established the Office of Neighborhoods.
- Continued to publish regular quarterly newsletters and park and recreation guides.